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# Medicaid Member Document Management and Digital Health Services

The Medicaid Member Document Management and Digital Health Services (MMDM) application assists State Medicaid offices with the modernization of their current workflows and processes. The modern, user-friendly platform replaces manual and paper processes, creating an intuitive experience for users and eliminating frustration and project delays. Its advanced document tracking, reporting, and auditing capabilities ensure project timeliness, staff accountability, and data security.

Designed with the future in mind, MMDM can scale as the organization grows and onboards new members and is fully capable of providing additional resources as the application takes on more capacity. Additionally, MMDM can be expanded to integrate with third-party document solutions (i.e., FileNet by IBM and Hyland® OnBase) to provide expanded access to documents in one place, while supporting client document retention requirements.

## User Experience and Automation

Trinisys designed MMDM to assist in greatly increasing staff work productivity and efficiency. Several of the benefits include:

- Advanced search capabilities that allow users to search for and through documents that have been uploaded to MMDM
- Import and export functionality that enables users to export a set of documents or import new documents into the application
- Document viewing that assists users in navigating documents to find the desired information and add notes to a dialogue box
- Embedded tools provide an analysis of data and documents to ensure proper data capture of all relevant information, and complex back-end workflows are used to automate processes and eliminate inefficiencies
- MMDM can connect with external data sources to enable quick document indexing and retrieval by referencing existing case information without double-entry or introducing data entry mistakes
- Reporting tools provide users with detailed insight on the nature of documents in and across the system and within assigned groups, and the tools give managers and supervisors the ability to visualize teams and view specific user activities

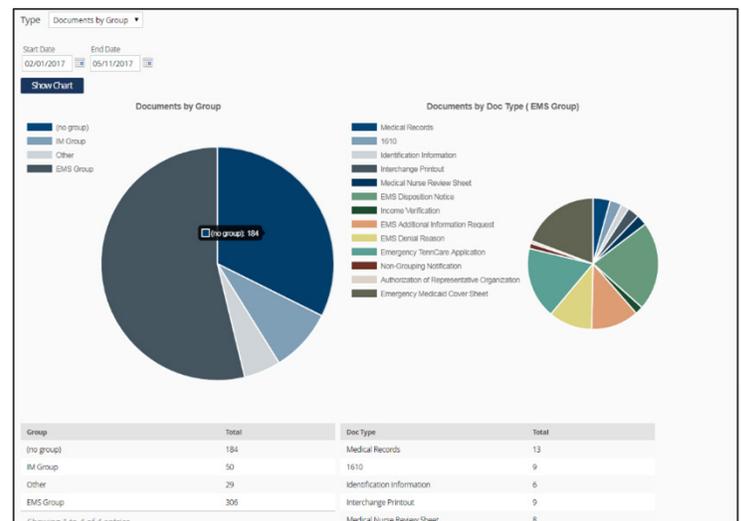
## Security and Compliance

Non-strategic and unmaintained legacy systems are vulnerable to cyber-attacks. MMDM protects legacy data through archival, securing data in a document repository that holds hundreds of thousands of present and historical documents that can be quickly retrieved to satisfy legal and regulatory requirements. Trinisys has extensive experience with data archival and migration and can pull and integrate data from government and third-party document solutions such as FileNet by IBM and Maximus.

Additionally, MMDM runs on Trinisys Convergence, an enterprise platform that is equipped with the highest security standards to protect present and historical data, in motion and at rest. The MMDM application is always kept up to date with improvements, enhancements, and upgrades, allowing the application to evolve with Convergence and eliminating the risk of becoming obsolete and unsupported. Utilizing Convergence's advanced end-to-end auditing capabilities, all user activity and system entries are recorded. The detail can then be exported for further review and monitoring.

## Benefits

- Platform-level security with role assignments and complete auditing functionality
- Proven and demonstrated archiving capabilities to secure and support legacy data
- Capability to be interoperable with the Trinisys Digital Health solution
- Workflows to automate processes, eliminate all manual and paper tasks, and provide detailed tracking on all projects and assignments
- Advanced reporting tools help managers and supervisors visualize their teams and user activity, and allows users to view the nature of documents in the system
- Scalable, user-friendly application framework supports new development features as the organization grows and takes on additional capacity



### Document Search

Global Indexes

Index	Comparator	Value
1 Application Member ID	Equal To	
2 Application Customer ID	Equal To	
3 Access Application ID	Equal To	
4 Access Customer ID	Equal To	
5 First Name	Contains	
6 Last Name	Contains	
MMS RIN	Equal To	

Document Type Indexes

Group: (My Groups)  
Document Type: (All)  
Index Comparator Value

File Name: \_\_\_\_\_  
Uploaded After: \_\_\_/\_\_\_/\_\_\_  
Uploaded Before: \_\_\_/\_\_\_/\_\_\_

Medicaid Member Document Management and Digital Health Services has been implemented in a State's Division of Health Care Finance and Administration to assist states with the processing, management, and retention of Medicaid applications and documents. See application specifics by visiting [www.trinisys.com/government-medicaid/](http://www.trinisys.com/government-medicaid/).

**For more information about the Medicaid Member Document Management and Digital Health Services application, please contact us at [sales@trinisys.com](mailto:sales@trinisys.com) or 877-874-6479.**