



Contract Compliance Oversight

The Contract Compliance Oversight application was custom built to set State government compliance offices up for success by tackling the complex workflows and unique data tracking challenges of oversight in the contract compliance workspace. The Contract Compliance Oversight application excels at accommodating users (i.e., internal state and external Managed Care Contractors in Medicaid) to enable smooth and seamless processes through its advanced automation, reporting, tracking, and auditing features.

Benefits of Contract Compliance Oversight:

- Powerful automation features enable end-to-end workflows and create greater efficiency
- Advanced, always up-to-date security features allow for role-based assignments and support SSO and Active Directory
- Compatible with Trinisys Data Modernization Platform
- Intuitive, user-friendly application is equipped with a clean and modern interface to provide greater efficiency
- Scalable technology allows for additional enhancements, the onboarding of additional managed care contractors, and new contracts
- Proven archiving method to secure and support legacy data, making it easily searchable and referenceable in the application

Automation

The application's advanced capabilities keep users on task, greatly improving efficiency and productivity through workflows and automated processes. Its document tracking and auditing features record all user activity, system logins, and team contributions. Contract Compliance Oversight removes the frustrations associated with disparate data, manual and paper processes, cross-organizational communication, and time implications by providing the following tools:

- Automation processes, such as:
 - Built-in scheduling system for Deliverables and Ongoing On Request Reports creates scheduled work items for further processing, removing repeated manual processes to complete all prerequisite information
 - 'Due date checks' review work item due dates and initiate sanctions
 - Creation and workflow of finance work items upon approval of Sanctions with separate queues for Hold Til Paid and FCR work items
 - Generation and communication of Sanction Letters upon approval of a Sanction

- File attachment and messaging within the system retains all documentation and communication in one place
- Intelligent notification system enables subscriptions to email notifications and internal alert and watch lists allow users to control a custom list of work items that need special priority
- Reporting capabilities package specific details into a consumable format that can be used to drive decisions, give managers and supervisors a deeper look into team performance, etc.
- Batch processing system for FCR finance items provides the flexibility to access essential information, add or review records, and quickly export for FCR processing
- Functionality for due date extension requests and decisions



Security and Compliance

Keeping compliance and security top of mind, Contract Compliance Oversight utilizes Trinisys Convergence, an intuitive, enterprise-wide platform equipped with the highest security standards to protect present and historical data, in motion and at rest. The Contract Compliance Oversight application is always kept up to date with improvements, enhancements, and upgrades, allowing the application to evolve with Convergence and eliminating the risk of becoming obsolete and unsupported.

Additionally, as legacy systems are most vulnerable to cyberattacks, legacy data can be extracted and populated into a secure repository utilizing Convergence's archiving capabilities. Data stored in the repository is protected by role enforcement and allows authorized users to search for legacy records without needing to interface with the old system.

End-to-end auditing and tracking capabilities provide State and Local government compliance offices with an added layer of security for all data, showing any document changes, system logins, account and document views, user activities, etc. The detail can then be exported for further review or fed into a third-party compliance management application.

Built to Scale

With Convergence as the backbone, Contract Compliance Oversight is fully capable of servicing state-wide use and providing high availability and failover. The solution was developed using best practices and an eye to the future, allowing the application to easily scale to onboard additional Managed Care Contractors and new contracts. It is also able to support new development features such as the import of contract deliverable details.

Contract Compliance Oversight has been implemented in a Region 4 State. Learn more below:

The Oversight Processing Solution: assists offices handling contract compliance with overseeing, monitoring, tracking, and examining Managed Care Organizations (MCOs) participating in the State's Medicaid program. Visit www.trinisys.com/government-medicaid/ to see the application and its specific features.

For more information about Contract Compliance Oversight, please contact us at sales@trinisys.com or 877-874-6479.