



As one of the fastest growing financial services companies in the United States, Franklin American Mortgage (FAMC) was looking to improve the speed of their loan processes rate in order to match their growth.

As a high volume loan processor, FAMC must transition a large number of paper documents to a digital format requiring that the data then be translated, converted and delivered to another internal system on an ongoing basis.

Powered by the Convergence platform, the Convert solutions allow FAMC to streamline the data intake processes, eliminating the need for dual system entry and speed up the process by which digital data is uploaded into their back-end system. With Convergence, FAMC is able to eliminate slower processes, ensure data accuracy and radically improve the loan-processing rate with rapid intake of loan documentation.



# CONVERT

## **Industry:**

**Financial Services** 

## **Solution:**

Loan Document Management Application

### **Department**

Information Technology

#### **Systems:**

OnBase